

# Who to Call

## About Your Wellness and Incentive Program

Reason for your call	Contact	Contact details
<ul style="list-style-type: none"> <li>■ Registration, Sharecare account or Sharecare profile</li> <li>■ Sharecare mobile app</li> <li>■ RealAge® health assessment</li> <li>■ E-consent</li> <li>■ PCP selection</li> <li>■ Health screening and biometrics</li> <li>■ Blue Rewards incentives</li> <li>■ Trackers</li> <li>■ Challenges</li> <li>■ Green Days</li> </ul>	Sharecare (wellness program administrator)	877-260-3253  Or submit the inquiry via a system ticket while in-platform by clicking on <i>Support/Help</i> , then, <i>Submit a Request</i>
<p>Questions about specialized wellness programs:</p> <ul style="list-style-type: none"> <li>■ Health coaching</li> <li>■ Weight management</li> <li>■ Tobacco cessation</li> <li>■ Financial well-being</li> </ul>	Sharecare (wellness program administrator)	877-260-3253
Earned reward, but have not received incentive card	Sharecare (wellness program administrator)	877-260-3253
Problems using incentive card, balance inquiry, or need to report a lost or stolen incentive card	Further (incentive card administrator)	866-758-6119
Issues with <a href="http://www.carefirst.com">www.carefirst.com</a> or <i>My Account</i> , or questions about health plan coverage	CareFirst BlueCross BlueShield Customer Service	Call the number on the back of your member ID card